



Certified Lean Six Sigma Yellow Belt Course Brochure

2 Day Practical Workshop

Accredited by an IASSC approved ATO



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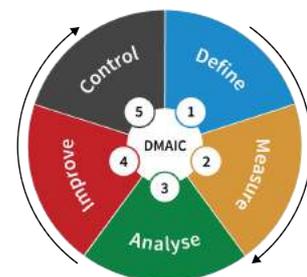
The Right Fit.....For You

Our Lean Six Sigma Yellow Belt training courses are designed to help you to optimise processes, reduce costs, and improve quality.

What is Lean Six Sigma and how can it improve your business/company? Many organisations, managers and executives are aware of Lean Six Sigma as a phrase but are not fully aware of exactly what it is. Lean and Six Sigma, both proven business improvement approaches, provide businesses with the ability to maximise customer, employee and shareholder value by minimising process variation and waste.

The aim of this two day Yellow Belt programme is to improve the understanding and awareness of delegates in lean processes and techniques. During the course participants will learn about Six Sigma, Lean principles and the practical application of these tools and techniques. The course will focus on the DMAIC Methodology:

- **Define** the problem, the voice of the customer and project goals.
- **Measure** the key aspects of the current process and collect relevant data
- **Analyse** the data to investigate and verify cause-and-effect relationships.
- **Improve** or optimise the current process based upon data analysis.
- **Control** the future state process to ensure any deviations are corrected.



"Loved the real life examples given by Robert. I'm going to work on my project to improve the procurement of small plants and equipment. "

Joe McKenna, Finance Manager, Coca Cola



"The training has been great and everyone learned quite a lot - thanks to Robert and the team in DCM Learning. Robert was an expert facilitator. "

Lars Hartmann, Program Manager, Google



"Robert was excellent, fantastic subject knowledge, good facilitator, limited digression. Extremely engaging and some excellent insights. "

Jamie Joyce, Facilities Management Supervisor, Mitie





Why Choose Our Lean Green Belt Course

DCM Learning's IASSC certified Lean Six Sigma Yellow Belt Course offers an *internationally recognised certification* in Six Sigma and more importantly offers *real life, practical skills*, aimed at successfully completing Lean projects in the workplace. Past attendees have *saved up to €58,000 annually*, so the *Return on Investment far exceeds expectations*.

Specific reasons to choose this course:

-  **Experienced:** We have trained 327 individuals successfully in Lean Yellow Belt Certification over the last two years.
-  **Pass Rate:** Our learners have a 98% pass rate with the Yellow Belt Certification.
-  **Master Black Belt Trainers:** Our trainers are Master Black Belt Practitioners with years of industry experience as well as vast training experience.
-  **Quality Assured Training:** Our Lean Yellow Belt Course is a professional qualification with the IASSC. It is a Worldwide recognised accreditation. DCM Learning is an Accredited Training Organisation.

You're in Good Company

We have delivered Lean Six Sigma training to the biggest brands in Ireland including Whitfield Clinic, Sisk, Ernst & Young, NSAI, Google, FBD Insurance, Tyco and Queen's University Belfast , so you can have confidence in our ability to deliver the results you want to achieve.



What Certification Will I Gain?

About the IASSC



The International Association for Six Sigma Certification (IASSC) is a Professional Association dedicated to growing and enhancing the standards within the Lean Six Sigma Community.

IASSC Lean Six Sigma Certification

The IASSC Lean Six Sigma Yellow Belt Certification offers an internationally recognised certification in Six Sigma and is well regarded within industry, with prospective employers and with recruitment agencies.

Accredited Training Organisation

DCM Learning is an Accredited Training Organisation (ATO), and our trainers are Accredited Training Associates (ATA) with IASSC. Our ATO number is 01-1154. Please review our details on the IASSC website - <https://www.iassc.org/provider/dcm-learning>

How Do I Get Certified?

Attend DCM Learning's 2 Day IASSC Lean Six Sigma Green Belt Course

Attempt the 1 Hour 30 Question Multiple Choice Exam

In order to pass the exam each learner needs to achieve a minimum grade of 70%

Once you pass the Yellow Belt exam you will receive the industry-recognised "Yellow Belt Certification". The Certified Lean Six Sigma Yellow Belt is accredited by an IASSC approved ATO.



Course Content

LEARNING OBJECTIVES

On completion of this course you will be have:

- An understanding of the history and reasons for Lean Six Sigma
- An overall understanding to the concepts, tools and principles of Lean
- An overall understanding to the Six Sigma philosophy, the DMAIC methodology and the tools and techniques used in Six Sigma
- An understanding of the similarities, differences and practical applications of both Six Sigma & Lean approaches
- An understanding of how Lean Six Sigma can be integrated into the company's management systems
- Some initial criteria and guidelines for selecting, reviewing and evaluating Lean Six Sigma projects
- A practical understanding of how these programs can be applied to deliver an effective continuous improvement program to reduce waste and variation in the business

COURSE CONTENT

- History of Lean Six Sigma
- Understanding DMAIC (Define Measure Analysis Improve & Control)
- Developing and understanding a story board
- Understanding the tools and techniques
- Understanding TQM and Lean Six Sigma
- Understanding FMEA (Failure Mode & Effect Analysis)
- Identifying project opportunities
- Understanding and producing a Process Map
- Understanding Metrics and Fish Bone diagrams
- The Nature of Change and Overcoming Resistance
- Tools and techniques for Effective Change and Business Transformation





Robert Potter

Master Black Belt Lean Trainer

Robert has 20 years of experience in Business Process Improvement, Project management and innovation in a variety of leading companies mainly through the Lean Six Sigma methodologies.

Robert's delivery style is highly interactive and his experience in facilitating learning over many years has proven itself time and time again. Robert has carried out both training and consultancy assignments with many of Ireland's leading companies both in the private and public sectors.

On a recent project Robert delivered Lean Six Sigma Green Belt training to over 70 staff in Google. Working closely with the Program Manager, Lars Hartmann, Robert designed a tailored course, delivering it a number of times for several groups of Google staff.

Some of Robert's qualifications and affiliations include:

- Master Black Belt in Lean awarded by IASSC and the Boston Consulting Group
- IASSC Accredited Training Associate
- Prince 2 Consultant

"It was a fantastic and useful course, everything was very well prepared and the material Robert provided made people understand it much better. I really enjoyed it and gained lots of practical insight. Definitely, worth enrolling, good tips about working better at any place."

Vincent Barry, Managing Director, ICD Business School



"Robert was excellent, fantastic subject knowledge, good facilitator, limited digression."

"Extremely engaging and some excellent insights into how other organisations have delivered continuous improvement."

Bernard McGarrity, Business Performance & Improvement Manager, John Sisk & Son Ltd





Inhouse Training, One Size Doesn't Fit All.

Does your team need lean training? DCM Learning has a full range of lean training courses and qualifications available for your team and company, in-house or off-site.

Based on your requirements, we will develop a custom-made lean training programme and deliver it specifically for your employees in a chosen location - giving them the exact skills and knowledge they need whilst saving on venue hire, travel, time and associated expenses.

Each daily session will be delivered onsite at a location of your choosing over a 7-hour period. We are flexible on group size, but for group sessions we would recommend a maximum of 15 people to allow for the more interactive elements of the course.

Below is an overview of our Inhouse Training Delivery and Costs:

Details	1 Day Training	2 to 5 Days Training	6+ Days Training
Cost	€1,095 per day	€995 per day	€895 per day
Materials	Included	Included	Included
Travel Expenses	Included	Included	Included
Areas Covered	All Counties	All Counties	All Counties
Customisation	Course Customised	Course Customised	Course Customised
Survey	Pre & Post Course Survey	Pre & Post Course Survey	Pre & Post Course Survey
Account Management		Dedicated Account Manager	Dedicated Account Manager
Free Public Course		1 Free Place	3 Free Places
Public Course Discount		15%	25%



Who We Work With

We train organisations of all shapes and sizes, from small businesses up to global enterprises. But we never forget that every individual matters, and we make sure that every learner gets what they need to reach their potential.





**Set your career on the
right course**

DUBLIN

- ☎ 01 5241338
- ✉ dublin@dcmlearning.ie
- 📍 Guinness Enterprise Centre

CORK

- ☎ 021 2429691
- ✉ cork@dcmlearning.ie
- 📍 Atrium Business Centre
Blackpool Business Park

DROGHEDA

- ☎ 041 9865679
- ✉ drogheda@dcmlearning.ie
- 📍 24 Laurence Street
Co. Louth